

29 September 2022

NHS Number

To: Head of Household

Dear patient/guardian,

Following a robust procurement process, Horizon Healthcare have taken over the management of St Thomas Road Surgery, 207 St Thomas Road, Derby DE23 8RJ with effect from the 1<sup>st</sup> October, 2022.

Derby and Derbyshire Integrated Care Board would like to thank OneMedical Group for the service provided to their patients since they took over the contract in 2016.

### **What does this mean?**

The current management team at the practice will change, and you will see some new clinicians, but you will also see many of the same staff at St Thomas Road Surgery. This arrangement is important to ensure we can continue to deliver GP services from St Thomas Road and give time to develop longer-term plans. You can continue to access services in the same way.

### **How will the change happen?**

We have been working with OneMedical Group to ensure a smooth and efficient handover, and to allow an uninterrupted service which continues to prioritise patient care and safety.

With extensive knowledge of managing GP services within the Derby area, we are looking forward to working with the existing staff and patients to help deliver a service tailored to our local patient population.

We will be arranging various engagement events with patients and local organisations to allow us to better understand current services and work together on any developments.

### **Do I need to do anything?**

No, you do not need to do anything. Please continue to contact the surgery by telephone to book an appointment. A new website will be available for patients to use, this will be shared with you once it has been set up.

We would like to clarify that patients registered at St Thomas Road Surgery will not have access to services at Horizon Healthcare's other surgeries, in Mackworth and on Burton Road, as they are surgeries under a separate contract managed by Horizon Healthcare.

We hope we can count on your support and engagement during this period of transition, so we can work together to create a practice we can all be proud of.

Yours sincerely

Tina Hall

Business Manager at Horizon Healthcare